

How to Buy & Sell

Last Updated 30 Apr 2010

How to purchase Public Gold Bullion Bar & Gold Coin

Price booking

- Call 04-6449999 and you will be quoted a live spot selling price in Ringgit Malaysia or you can log on to our website at www.publicgold.com.my to check the price (The price quoted is not including the transportation cost) or alternatively you may send Short Message Service (SMS) through mobile phone.

Send "public gold" to 32828

- The transportation cost is as below:

Item

Transportation Cost for West Malaysia (RM)

Transportation Cost for East Malaysia (RM)

Gold Bar 20 grams

10

20

Gold Bar 50 grams

20

40

Gold Bar 100 grams

30

60

Kilobar 1000 grams

500

1000

Gold Coin 50 grams

20

40

- If you confirm the order, you will receive an agreement by email or fax stated the terms and conditions together with your total purchase price.

- Upon agreement, the payment have to bank in within 1 ½ hours. The time limit will be stated on the agreement.
- You are requested to fax the bank in slip together with the signed agreement to us at 04-6464916 or email to us at payment@publicgold.com.my.
- Please bring together your original bank in slip to us for gold items collection.
- Our business hour stated as below:

Monday to Saturday from 9am – 7pm

Sunday from 9am – 4pm

If your order is made before 1pm, then you are allowed to do your payment before 4pm. If your order is made after 1pm, then you just can delay the payment until the next day before 1pm. If you would like to purchase after banking hours, your payment can only be done by using the payment method below:

Payment Method for purchase from 9am-4pm Monday to Friday

Payment Method for purchase after 4pm to 6pm Monday to Friday

- Walk-in by cash
- Walk-in by credit card (3% surcharge apply)
- ATM cash transfer (For Maybank to our Maybank account or Public Bank to our Public Bank account only)
- Internet Banking Fund Transfer (For Maybank to our Maybank account or Public Bank to our Public Bank account only)
- Withdrawal cash from your current bank and bank in to our bank account for huge amount.
 - *Please fill in your full name/SO number/PG number (for those who placed order online) under Transaction Description (just for Maybank payment slip only)
- Telegraphic Transfer from same bank to same bank. For e.g. Maybank to Maybank and not Maybank to Public Bank.
 - *Please fill in your full name/SO number/PG number (for those who placed order online) under Transaction Description.
- Bank in by cash using bank deposit machine.

- Walk-in by cash

- Walk-in by credit card (3% surcharge apply)

- ATM cash transfer (For Maybank to our Maybank account or Public Bank to our Public Bank account only)
- Internet Banking Fund Transfer (For Maybank to our Maybank account or Public Bank to our Public Bank account only)
- Bank in by cash using cash deposit machine.

Our Public Bank Account Information

Our Maybank Account Information

Bank:

PUBLIC BANK BERHAD

Branch:

RELAU BRANCH, BAYAN LEPAS, PENANG

Account Name:

PUBLIC FINE GOLD INTERNATIONAL SDN BHD

Account No.:

3148136630

Swift:

PBBEMYKL

Bank:

MAYBANK BERHAD

Account Name:

PUBLIC FINE GOLD INTERNATIONAL SDN BHD

Account No.:

507134241707

Swift:

MBBEMYKL

- An Order Confirmation will be sending by email to you while we confirm your order upon receive of your fund.
- Arrangement to pick up your purchase items from our HQ, branches or dealers. Delivery service will only provided for a minimum order of RM100, 000 (West Malaysia) and RM200, 000 (East Malaysia).

How to sell Public Gold Bullion Bar and Gold Coin to Public Gold

Walk-in

- Bring along your physical gold and walk-in to our HQ office or any of our dealer (for small quantities only) and you will be quoted a live spot buying price.
- If you agree with the buying price, we will proceed your deal immediately.
- Our Sales Personnel will request the Certificate of Authenticity from you. Please be informed that there is a penalty charge if you are unable to provide the Certificate of Authenticity.
- Our Sales Personnel will do a density test to justify the weight and the purity of the gold.
- We will issue a receipt / bill to you.
- You will receive the money within 1 working day.

